

Tips for Recycling Food Waste

- Some people **use a small indoor bin** (kitchen caddy) for convenience - this means you don't have to step outside your home to dispose of food waste.
- If you wish to use a bin caddy, place it somewhere that is **easily accessible** to you while you are preparing food. Empty it regularly to ensure smells are kept to a minimum.
- If your food waste is becoming a worry or you notice that you are wasting a lot of food each week - visit Stopfoodwaste.ie/ for tips on how to reduce your food waste.
- **Wrap your food waste** in old newspapers or put in compostable bags (normal bags and bio-degradable bags are not suitable for brown bins).
- Keep your brown bin in a **shaded area**.
- **Present your brown bin every fortnight** regardless if it is full or not - this will help control odour and flies.
- **Be mindful** of what you put in your brown bin. Refer to the list of items that are 'brown bin friendly' on the back of this flyer.

Payment Options

We have several easy options available to help you pay your bill from the comfort of your own home.

Website: Register your customer account on Oxygen.ie

This will allow you to make secure payments, view your account balance and monitor your lift history.

Oxygen App: Download our app via our website Oxygen.ie to access your Oxygen account more easily. Manage your account, get alerts and make payments, all on one platform.

Direct Debit: To sign up to Direct Debit, log in to your 'My Oxygen Account' at Oxygen.ie or contact our customer service at [0818 694 436](tel:0818694436)

You will need:

- Your Oxygen Account Number
- A Republic of Ireland Bank Account
- Your IBAN and BIC code

Customer Service Centre: Our call centre is open from 9am - 5:30pm Monday to Friday. Call [0818 694 436](tel:0818694436) to speak to a customer service agent.

Automated Phone Payment: Call our secure automated call service on [0818 729 669](tel:0818729669) and follow the instructions to pay your bill. You will need your account number and payment card to hand.

Payzone: As with other household and utility bills, you can use Payzone to pay your Oxygen Environmental bill. Payzone operates top up facilities across Ireland.

★ Please allow 2 full working days for payments to be credited to your account - cheques may take longer to process.

Oxygen focuses on electronic communications for convenience and to reduce paper waste.

Login to your account at
Oxygen.ie

Brown Bin Information



Oxygen



What can I put in my brown bin?

Bread, rice and pasta



Paper napkins and paper towels



Meat, fish and poultry bones; eggs and dairy. Food soiled paper (*not coated*)



Out of date foods; cooked or uncooked fruits and vegetables (*no packaging*)



Leaves, weeds, moss, plants, flowers, grass and hedge cuttings (*not sprayed with weed killer*)



Tea bags, coffee grounds and paper filters



DO NOT PUT THE BELOW ITEMS IN YOUR BROWN BIN:



Plastics
Food & drink cans
Cutlery
Tin Foil
Cardboard
Sweet & crisp wrappers
Glossy paper / magazines
Tetra Pak & cartons
Batteries

Oil
Weed killer or treated weeds
Glass / crockery
Nappies or sanitary items
Dog & cat litter
Ashes / coal
Rocks
Gravel
Clay / soil



Frequently Asked Questions

I already compost food at home, can I still do this?

Yes! You can use your home composting bin for suitable organic waste - but uncooked and cooked meats in home composts isn't advised. You can use your brown bin for these.

Why should I use the brown bin?

It is a requirement by law to separate general waste from food / biodegradable waste. It is better for the environment as it decreases landfill - as well as producing high quality compost.

Are there additional costs in getting a brown bin?

There are additional charges for providing a separate collection service for your brown bin. However, our most popular bin plans have a brown, green and black bin and are quite affordable.

Can I use plastic bin bags in my brown bin?

No - do not use plastic bags in your brown bin. You can use old newspaper or special compostable bags to line your brown bin. Check you compostable bags have this logo:  Please note that if plastic bags are seen in your brown bin it will not be collected until the contamination is removed.

What happens to my food waste?

The contents of your brown bin is taken to an approved composting plant where it is biologically treated and processed into high quality compost used for several purposes, such as gardening, agriculture and horticulture.

This leaflet is informing you of your obligations under national law relating to the European Union (Household Food Waste and Bio Waste) Regulations. As your waste service provider, we wish to make you aware that we currently provide a separate food waste collection service in your area that you can avail of.

